

PARTNER eFLASH

Contractual Information for Partners

04/05/2015



EF_PRICING_C054

Effective date: Immediately

Pricing | Alcatel-Lucent 4635 Voice Messaging System – Software 5.6.0 – Commercial Conditions

This is an announcement about the commercial conditions for the use of the Alcatel-Lucent 4635 Software 5.6.0 that shall be installed before November 24, 2015.

Through the eFlash “EF_Services_0031” (dated 12/02/2015), ALE International notified that all A4635 Voice Messaging Systems become largely unusable after November 24, 2015. For example, it is not possible to access messages received before November 24, 2015. All date and time related functions of the A4635 are affected.

The Alcatel-Lucent 4635 software 5.6.0 ensures continuous operation of the A4635 after November 24, 2015. The software needs to be applied before that date to avoid any A4635 service deterioration. The commercial conditions that apply to the use of this software and the technical support level that is provided by ALE International are listed later in this eFlash. For more information about alternative replacement options, see the eFlash “EF_Services_S031”.

Technical compatibility of A4635 software 5.6.0 with OmniPCX Enterprise

The technical compatibility between the A4635 software 5.6.0 and the OmniPCX® Enterprise releases is shown in the technical communication “TC 2051” that accompanies the A4635 software 5.6.0. ALE International does not provide A4635 software R5.6.0 for OmniPCX Enterprise releases before release 9.

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Commercial conditions for using A4635 software 5.6.0

Customers with a valid Solution Premier Service (SPS) contract or an extended support contract

These customers can obtain the A4635 software 5.6.0 free software license at 0,07€ WPL.

	OXE R9.0.x	OXE R9.1	OXE R10	OXE R10.1	OXE R11.0.x	OXE R11.1
A4635J	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL
A4635H	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL

Customers without a valid SPS contract and without an extended support contract

These customers need to purchase the A4635 software 5.6.0 software license according to the prices shown in the following table.

	OXE R9.0.x	OXE R9.1	OXE R10	OXE R10.1	OXE R11.0.x	OXE R11.1
A4635J	1600€ WPL	1600€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL	0,07€ WPL
A4635H	1600€ WPL	1600€ WPL	1600€ WPL	1600€ WPL	1600€ WPL	1600€ WPL

Ordering process

The A4635 software 5.6.0 software license can be ordered only through eBuy by purchasing either of the following:

3BA09809JA	4635 R5.6 software license	1600€ WPL	CC11.
3BA09809JB	4635 R5.6 free software license	0,07€ WPL	CC11.

These licenses must be purchased for each A4635 system. A system is defined by the presence of an A4635 Voice Processing board. If you order the “3BA09809JA - 4635 R5.6 software license” or the “3BA09809JB - 4635 R5.6 free software license”:

- Delivery of a tangible media (DVD) with the software is not activated. The software is delivered only by download from the Business Portal.
- Delivery of an OmniPCX Enterprise software lock file is activated.

You can order the software license from July 6, 2015. To prevent delaying the deployment of the A4635 software 5.6.0 on customer sites, partners can proceed with the installation on customer sites and standardize the ordering of corresponding licenses starting July 6, 2015 when ordering becomes possible.

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Technical support conditions:

- Technical support for the A4635 software R5.6.0 is provided according to the rules specified in ALE International [software policy](#).
- The provision of the A4635 software R5.6.0 does not modify the phase-out dates that have been previously published by ALE International for the products A4635J and A4635H.
- The following additional rule applies for customers without a valid SPS contract and without an extended support contract who have purchased the A4635 software 5.6.0 software license “3BA09809JA - 4635 R5.6 software license”:
 - Technical support is limited to the installation of the A4635 software R5.6.0 . It is not possible for customers to purchase an SPS Contract and/or extended support for the software license A4635 software R5.6.0.

For your convenience, this eFlash will be available in French, German and Spanish on the Business Portal a few days after the publication in English.

The content of this eFlash may not apply to your region and/or to your accreditation level. Contact the Alcatel-Lucent Enterprise [Support Center](#) to create an eService Request for further information.

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